

## WARNING!

Many rides at Gilroy Gardens are dynamic and thrilling. There are inherent risks in riding any amusement ride. For your protection, each ride is rated for its special features, such as high speeds, steep drops, sharp turns, or other dynamic forces. If you choose to ride, you accept all of these risks. Restrictions for guests of extreme size (height or weight) are posted at certain rides. Guests with disabilities should refer to our Ride Admission Policy available at the *Welcome Center*. Participate responsibly. You should be in good health to ride safely. You know your physical conditions and limitations, Gilroy Gardens does not. If you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, DO NOT RIDE!

All passenger restraint systems, including lap bars, shoulder harnesses, and seatbelts, must be positioned, fastened, and tightened properly to allow guests to ride.

Information in this guide is subject to change.



3050 Hecker Pass Hwy • Gilroy, CA 95020

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## Guest Assistance Guide

Welcome to Gilroy Gardens. We are glad you are here! At Gilroy Gardens we are proud to have earned one of the best safety records in the industry. We are committed to providing our guests with a safe environment and we want our guests to have a safe and enjoyable day. We are continually striving to improve our facilities. If you have a suggestion for an improvement or have questions not answered in this brochure, please stop at the *Welcome Center*.

Many amusement park rides incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. These safety systems may place restrictions on the ability of an individual to safely experience the ride. Extremely large or small individuals, guests who have a history of heart, back or neck trouble, pregnant women, people who have had recent surgery, or people with casts, braces, restrictive devices or disabilities may not be safely accommodated by these systems. For example, height requirements are based on the size needed for the safety restraints to function properly and the level of maturity usually associated with a certain height.

Gilroy Gardens's Ride Admission Policy has been developed in consultation with industry experts, based on the recommendations of the manufacturer, our past experience and our evaluation of each ride using our knowledge of the ride in both normal and emergency operating conditions. Our prime consideration is the ability of each person to endure the dynamics of a ride without risk of injury to that person or other riders.

If you feel that you or a member of your party may be affected by this policy, you are encouraged to visit the Welcome Center to obtain a list of rides you can safely ride. Your Rider Access Form will provide information for our ride operators to help accommodate you.














## Ride Rating System

A Ride Rating Program has been designed which provides a scale for rating the thrill factor of each ride. The intent is to provide a scale to guide guests in determining which attractions to ride based on their own experience level, physical condition, and abilities.

- 1 Low Thrill**—Rides that are generally calm and gentle in nature.
- 2 Mild Thrill**—Rides that generally have low speeds with gentle motion and braking. Riders have smooth transitions with some changes in elevation and speed.
- 3 Moderate Thrill**—Rides that generally have low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride.
- 4 High Thrill**—Rides that generally have medium to high speeds and/or heights with moderate to rapid braking. Riders may encounter unexpected changes in speed, direction and/or elevation.

## Key to Symbols

Symbols indicate boarding procedures for each ride and are defined below.

- |   |   |
|---|---|
|  Identifies rides that can accommodate guests who are able to transfer from the wheelchair to the ride unit by themselves or assisted by a member of their party.                              |  Prohibited for guests who have had recent surgery                           |
|  Identifies rides where guests may remain in their wheelchair.   |  Must be at least this height to ride.                                      |
|  Identifies rides where guests must be able to walk independently or be assisted by a member of their party. A wheelchair may be left in a designated position on or near the ride platform. |  Cannot be any taller than this to ride/participate.                       |
|  Prohibited for guests with heart trouble or high blood pressure   |  Must be accompanied by a supervising companion, of proper height to ride. |
|  Prohibited for guests with back trouble   |  An adult must be accompanied by a child to ride.                          |
|  Prohibited for pregnant women   |  Service Animals allowed on this ride.                                     |
|  Prohibited for guests with neck trouble   |   |

## Please Ride Safely

While all amusement attractions have associated risks, certain individuals are at increased risk for injury from these attractions. Carefully evaluate each attraction to determine if you or members of your party can safely participate. We reserve the right to deny access to a ride to anyone who we feel may not be able to safely experience the ride or may be a hazard to other riders.

A Rider Safety Guide sign is posted at every ride entrance and alternate access entrance. These signs provide height requirements, health restrictions, ride ratings, ride accessibility, and special instructions regarding the ride. Please review these signs prior to accessing the ride and ensure to follow all instructions provided.

In general, all riders should be in good health and free from any conditions known or unknown that might be aggravated by riding. If you have any doubt about your ability to safely experience a ride, we urge you to consult with our staff at the *Welcome Center*. Remember, if you suspect your health could be at risk for any reason, or you could aggravate a pre-existing condition of any kind, **DO NOT RIDE**.

Generally, guests must have the ability to brace themselves upright in the seat and support their head and neck during the ride movements. Riders using wheelchairs will have to transfer from their wheelchair to the ride unit by themselves or assisted by a member of their party in order to be able to ride. You should plan your visit with someone who can physically help you when necessary.

As a rider, you are responsible for your own safety. Please read this guide and all instructional signs before riding. Listen to and follow all operator instructions. Any person who intentionally removes a safety restraint, violates a park safety policy, or appears to be under the influence of alcohol or chemical intoxicants will be removed from the park without refund.

**FOR YOUR SAFETY, DO NOT ENTER UNAUTHORIZED AREAS TO RETRIEVE LOST ARTICLES.** You may be seriously injured if you enter an unauthorized area.

Before riding, please note all safety warnings for each ride. In general:

- Face forward and remain seated in an upright position with your back and shoulders against the seat back and hold on until the ride comes to a complete stop.
- All passenger restraint systems, including lap bars, shoulder harnesses, and seat belts, must be positioned, fastened, and tightened at all times.
- Due to the nature of our rides, backpacks, purses, electronics, stuffed animals and other loose items are not permitted on most rides. Glasses must be secured. Smaller items may be secured in cargo pockets or waist packs as long as they do not interfere with the restraint system. In addition, smaller items may be left in a locker or with a non-rider. Gilroy Gardens is not responsible for lost or stolen items. You are responsible for your personal property.
- No picture taking, cell phone or electronic usage while riding.
- Keep all parts of your body inside the ride unit at all times.
- Shirt, shoes, and shorts/pants are required on most amusement park rides.
- Finish food and drink before boarding.
- Smoking, including e-cigarettes, is only permitted in Parking Lot A.

## Alternate Access Entrances

Gilroy Gardens' Ride Admission Policy and Alternate Access Entrances are designed to help you safely experience our facilities and provide equal access to all guests. The safety of guests and associates is our #1 priority at Gilroy Gardens. Safety is a shared partnership between the park and our guests. Not everyone can safely enjoy every ride. Guests are asked to review and carefully consider the ride restrictions using good judgment. However, we reserve the right to make the final decision regarding the eligibility of a rider based on a person's size, weight, willingness to ride, or other limitations. Please refer to your individual Rider Access Form for rides that will safely accommodate you.

If you require the use of an Alternate Access Entrance, please visit the *Welcome Center* to obtain a Rider Access Form, Boarding Pass, and Guest Assistance Guide. The Guest Assistance Guide explains the ride entry guidelines and procedures and provides specific information related to each attraction. Alternate Access Entrances are intended to accommodate guests with mobility restrictions or Autism Spectrum Disorder (ASD) and not to bypass others waiting in line. This

service is available for a guest with restricted mobility or ASD and up to three companions.

The following guidelines will be of assistance when using Alternate Access Entrance with one riding companion.

1. Guest with restricted mobility and three companions may enter via our Alternate Access Entrance after their party waits in line. Guest may rest in a comfortable spot until the boarding time expires and then enter the ride via the alternate Access Entrance. The service is for a Guest with a disability and three riding companions.
2. Until your party reaches the boarding platform, you may rest in a comfortable location or enjoy other attractions in the area.
3. If you wish to ride together, once your party is ready to board, you may enter through the Alternate Access Entrance. Those members of the party who waited in line should advise the ride associate that you will be joining them.
4. Ride Associates will tell you how to board each ride. Gilroy Gardens' personnel are not trained nor permitted to transfer Guest from a wheelchair to a ride unit. You should plan your visit with someone who can physically help you when necessary.
5. Not all rides have an Alternate Access Entrance. If in doubt, please refer to the individual ride listings for locations.
6. The guest with the disability must ride in order for his/her party to use the Alternate Access Entrance. If the Guest with the disability chooses not to ride, his/her party must wait in line.

**NOTE: Guest may not accumulate more than one boarding time at a time.**

## Boarding Pass Program

To provide equal access for all guests, we have developed a Boarding Pass Program which allows guests with mobility restrictions or ASD to access rides at specified times via the Alternate Access Entrance (usually a ride's exit) in order to avoid crowds and waiting in the regular lines. Guests who are in possession of a Boarding Pass will obtain a boarding or "ride" time on the Boarding Pass that is equal to the anticipated wait time for a particular ride from the ride associate at the Alternate Access Entrance (usually a ride's exit). Guests can then choose to rest comfortably away from the queue area, visit a shop, or play a game

until their boarding time.

Information on where guests access the ride is posted on each ride's Rider Safety Guide Sign. All guests, regardless of point of access, are required to meet all riding requirements for the ride, including height and medical restrictions in order to ride/participate.

### Here's How it Works:

- The guest with a mobility impairment or ASD should visit the *Welcome Center* upon his/her arrival at the park to express his/her inability to wait in the regular line. Some questions are asked to ensure that the rider has the required physical criteria in order to safely experience rides, and a Boarding Pass is issued for the guest in question and up to 3 riding companions.
- In addition to a Boarding Pass, the guest with a mobility impairment or ASD will receive a "Rider Access Form" that lists the rides that the guest with a disability can safely enjoy.
- The rider (or a member of their party) obtains a boarding time from the ride associate at the Alternate Access Entrance, equivalent to the length of the ride line. The rider can then wait comfortably away from the queue area.
- The guest listed on the Boarding Pass must be present as a rider when a Boarding Pass is being utilized.
- Guests may not accumulate more than one boarding time at a time.

## Additional Services


We try to make Gilroy Gardens as enjoyable and barrier-free as possible. Listed below are some of the services we offer. Please feel free to suggest areas in which we might improve in the future.

1.  American Sign Language Interpreting. If requested at least one week in advance, Gilroy Gardens will provide American Sign Language Interpretation. To arrange for sign language interpreting services, please contact our Call Center at (408) 840-7000 or email us at [answers@gilroygardens.org](mailto:answers@gilroygardens.org)
2. Private restroom facilities for guests needing the

assistance of another guest are available at First Aid. Wheelchair accessible stalls are located at all restrooms.

3. On most rides where guests in wheelchairs can be accommodated, guests will have to leave their wheelchair to be seated. On the Bonfante Railroad, each train can accommodate one wheelchair and one attendant in a special area at the rear of each train.
4. A limited supply of wheelchairs, electric convenience vehicles (ECV), and strollers are available for rent at Stroller Rentals. However, since wheelchairs, ECV's, and strollers are rented on a first-come, first-served basis and cannot be reserved in advance, we urge guests to bring their own. Quantities are limited. For those guests who choose to use a battery-powered vehicle or wheelchair, we require a safe speed be maintained while traveling in the park.

Wheelchairs, ECV's, and strollers may not be taken out of the Park gates or to the parking lot. However, a park associate will be happy to provide any assistance you may need at that time. For any guest using a personal Segway, please stop by Guest Services.

5.  Our First Aid building is located behind the Monarch Garden greenhouse. Wheelchair access is between the Monarch Garden greenhouse and the Quicksilver Express Mine Coaster. Ask any park employee for directions or you may request First Aid to come to you.
6. Guests requiring handicap parking spaces should ask security or toll booth personnel for the exact location. Permits are required to use these spaces.
7. Guests may recharge their wheelchair battery at the Rentals area just inside the Front Gate or First Aid.
8. All shows and most attractions are wheelchair accessible.
9. Although food and most beverages are not allowed in the park, individuals who have special needs/diets items due to a medical condition may bring a small cooler to accommodate such needs.

10. A limited supply of Guest Assistance Guides in Braille and larger print are available at the *Welcome Center*. These Guides may also be found at Guest Services prior to entering the park.




11. Service animals are welcome at Gilroy Gardens. Service animals must be physically controlled on a leash or harness at all times. Due to the nature of most rides, service animals must remain with a non-riding member of the guest's party. Gilroy Gardens' personnel are not permitted to take control of the service animal. Guests whose service animal demonstrates aggressive actions towards our guests or employees will be directed to remove the animal from the park. Limit one service animal per guest.

Service animals are permitted only on these rides:

- Bonfante Railroad
- Claudia's Carousel (chariot only)
- Illions Supreme Carousel (chariot only)

Service animals are allowed around water features and attractions with the exception of:

- Tree Top Sprayground Slide
- Water Oasis Lagoon and Water Slides

12. Guests may take advantage of our Child Swap policy (see below) for staying with the service dogs. Service dogs may be taken on Bonfante Railroad, Illions Supreme Carousel and Claudia's Carousel.
13.  Child Swap Policy. Guests with young children may take turns experiencing rides with height or age requirements while waiting in the queue line just once. Here's how it works: The entire party enters the queue. When the party reaches a certain point in the queue, an operator will allow at least one member of the party to wait with the unqualified guest at the designated exit area, while the rest of the party enjoys the ride. When they have finished, the guest waiting with the unqualified guest enters the attraction through the exit and gets to ride in the next available seat or unit without waiting in line, while those that have already ridden exit and now wait with the unqualified guest.



If you need further information or have a special need that is not addressed here, please contact Guest Services or call 408-840-7100.

## Camera Policy



For safety reasons, we cannot permit on-ride photography, videotaping or filming of any kind on the following rides:

- Banana Split
- Mushroom Swing
- Quicksilver Express Mine Coaster
- Timber Twister Coaster

## Definitions

Every ride entrance lists height requirements and special instructions regarding the ride. Gilroy Gardens uses the following terms:

**Supervising Companion:** A supervising companion is someone who meets all ride requirements to ride the ride themselves, is 14 years of age or older and demonstrates appropriate observed behavior.

**Accompanied By:** Whenever a guest needs accompaniment, the accompanying person must meet all the ride requirements, as well as assist the guest. This includes helping the guest in the boarding and exiting of the ride, assisting the guest in maintaining postural control while riding, and assisting the guest down stairs, catwalks or ladders in case of an evacuation.

**Hand-held Infant:** A hand-held infant is a child who is unable to walk to the ride unit independently or maintain independent seated postural control. Hand-held infants are permitted on chariots of Illions Supreme Carousel, Claudia's Carousel, as well as the Trains.

**Functioning Extremity:** A functioning extremity is a limb over which a person has control. A prosthetic device is considered a functioning extremity.

**Ability to hold on or brace:** Ability to use one's arms to maintain a grasp on an assist bar and support one's body during normal and emergency procedures on a ride and to use one's legs to brace to maintain a seated position during the forces of the ride.

## Evacuations

Evacuations may be required due to such causes as a mechanical problem, weather conditions, or power interruption. If an evacuation is required, guests may need to maneuver across catwalks, from the highest point of the ride, and down steeply inclined catwalks or steps. Ride units may also stop at the top of lifts or on the ride course due to mechanical reasons. Certain evacuations may require guests to use additional safety equipment during the process. Remain seated until given instructions. In Water Oasis, guests may be asked to evacuate pools as quickly as possible using stairs or ladders. If an evacuation from a ride/attraction is required, for safety reasons, we may evacuate ambulatory guests prior to evacuating those guests using wheelchairs. If so, you accept any risk due to delayed evacuation of if we need to physically lift or lower you. If your wheelchair can be safely accommodated on a ride, you are responsible for it being able to withstand the movement of the ride.

## Guests of Larger Size

All passenger restraint systems, including lap bars, shoulder harness and seatbelts must be positioned and fastened properly to allow guests to ride. Due to rider restraint system requirements, guests of a larger size may not be accommodated on some of our rides. This may apply, but not be limited to, guests who exceed 6'-2" in height, or those who exceed 225 pounds, have a 40" waistline or 52" chest or females who exceed 200 pounds or wear a size 18 or larger.

## Heart, Back, Pregnancy, Neck Problems and/or Recent Surgery



Guests with a history of recent surgery, heart trouble/high blood pressure, neck trouble, back trouble, or any other condition that may be aggravated by riding, or who are pregnant, are prohibited from riding most rides.

The ride manufacturer and Gilroy Gardens prohibit guests with the above conditions from riding.

## Casts and Braces

Guests with casts or braces will be restricted from riding rides where the cast or brace will not fit inside the ride unit or where it will present a hazard to the guest or others. Guests with full arm (elbow restricted) and full leg (knee restricted) casts or braces are restricted from most rides at Gilroy Gardens. We suggest you delay your visit until the cast is removed.

## Loose & Large Articles



When planning your day at Gilroy Gardens, it's best to travel light. Bring only items that can be safely secured in a cargo pocket (fastened with Velcro, a button or zipper) or a waist pack fastened with a zipper.

Most rides cannot accommodate loose articles including cell phones, pagers, hats, cameras, stuffed animals, purses, backpacks, umbrellas, beverage containers, personal entertainment devices, etc. Items must be safely secured in cargo pockets, on the platform, left in a locker, or with a non-rider. Ride Associates cannot be responsible for these items. Glasses must be secured on many rides by an athletic strap or they cannot be worn on the ride.

**FOR YOUR SAFETY, DO NOT ENTER UNAUTHORIZED AREAS TO RETRIEVE LOST ARTICLES.** You may be seriously injured if you enter an unauthorized area. If you lose an article on a ride, you may notify a Rides Associate or check the Lost and Found at the end of the day.

## Lost & Found

All items found at Gilroy Gardens are turned in to the *Welcome Center*. If you lose an item on a ride, we will search for the article as soon as possible. In order to keep the ride in operation, an immediate search may not be possible. Please visit the *Welcome Center* to complete paperwork to ensure the item is returned to you if it is found. For your safety, do not enter unauthorized areas. You can be seriously injured or killed if you enter unauthorized areas.

## Pregnancy

It is recommended that pregnant women refrain from riding all rides with the exception of:

- Apple and Worm
- Artichoke Dip
- Claudia's Carousel
- Bonfante Railroad
- Illions Supreme Carousel
- Paddle Boats
- Panoramic Wheel
- Rainbow Garden Round Boat Ride
- Sky Trail Monorail
- Strawberry Sundae

## Prosthetic Devices

Guests with any type of prosthesis should not ride unless they can ensure the device is properly secured and will remain in place during the ride. All riders must be able to maintain the proper riding positioning. Guests should visit the *Welcome Center* or First Aid prior to riding to ensure a safe riding experience.

### **Prosthetics are NOT allowed on the following:**

- Mushroom Swing
- Quicksilver Express Mine Coaster
- Timber Twister

## Rider Criteria

Gilroy Gardens Ride Admission Policy is designed to allow our guests to participate in the enjoyment of our rides as much as possible. The policy was developed by analyzing the Neutral Criteria required to safely ride each particular ride. Each ride was evaluated for the criteria necessary for an individual to ride safely. It is our policy to allow anyone to ride who meets all these requirements and is not a hazard to himself or others. We continue to evaluate and update our Ride Admission Policy as necessary.

The evaluation of each ride considered the following criteria which may be required to ride a particular ride safely:

### **1. Ability to exhibit independent seated postural control under the dynamic conditions of the ride.**

Explanation: The guest must have the body and spinal control to sit upright without the aid of other people or devices and be able to maintain the proper riding posture even during bumping or other characteristic movements of the ride. Certain ride units such as carousel horses require the ability to

form a saddle posture with the guest's thighs.

2. **Appropriate center of gravity.** Explanation: The guest's body must have the appropriate weight distribution for that ride.
3. **Ability to hold on with one functioning arm.** Explanation: A functioning arm is an upper extremity or prosthesis exhibiting good grip control, the ability to brace, and strong enough to allow the guest to maintain the proper riding position throughout the duration of the ride.
4. **Ability to hold on with two functioning arms.** Explanation: Ability to hold on with two functioning arms as defined under #4 above.
5. **Ability to brace self with one functioning leg.** Explanation: Guests must have one functioning leg to be used for bracing the body during the course of the ride. A functioning leg may be a normal leg or a prosthesis which can be used for bracing.
6. **Ability to brace self with two functioning legs.** Explanation: Guests must have two functioning legs to be used for bracing the body during the course of the ride and maintaining balance when entering and exiting a ride unit. A functioning leg may be a normal leg or a prosthesis (see page 7 Prosthetic Devices) which can be used for bracing.
7. **Minimum of two functioning extremities.** Explanation: Guests must have a minimum of two functioning extremities (two legs, two arms, or one arm and one leg) to brace themselves during the ride and assist in entering and exiting the ride unit.
8. **Minimum of three functioning extremities.** Explanation: Guests must have a minimum of three functioning extremities (two legs and an arm or two arms and a leg) to brace themselves (with tripod bracing) during the ride.
9. **Ability to enter/exit ride within specified parameters without endangering self or others.** Explanation: Guests must be able to enter and exit the ride without jeopardizing themselves or others and to assist with their own evacuation if necessary. This may include special arrangements such as entering through the exit or having someone aid them in boarding. If a guest has to be lifted in and out of a ride unit, this must be accomplished by a

supervising companion who is accustomed to doing this. For the safety of our operators and guests, our ride operators are instructed not to perform this function.

**10. Appropriate observed behavior: Guest demonstrates appropriate observed behavior indicating a willingness and ability to participate and/or follow rider requirements.**

Explanation: Appropriate Observed Behavior may include but not be limited to maintaining proper riding position, attention and compliance to safety instructions, proper use of all ride or safety equipment and a willingness to participate.

In addition to the basic Neutral Criteria defined above, each ride was evaluated relative to specific temporary conditions which may prevent a guest from safely riding a particular ride.

**Specific conditions evaluated were:**

- Cervical collar or neck brace
- Broken collar bone
- Full arm cast
- Braced arm cast
- Full leg cast
- Bilateral abduction leg casts (brace between legs)
- The suitability of safely carrying hand-held infants on each ride was also evaluated.



## Rides

The following descriptions are designed to give you information on the type of actions caused by various rides. If you have been authorized for Special Access, follow the directions listed under each ride.

### APPLE & WORM 1



This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. Enter via special gate to the left of the exit. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to sit in an upright position.

### ARTICHOKE DIP 1



This ride is generally calm and gentle in nature. Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to sit in an upright position. Each Artichoke has a maximum weight of 260 lbs.

### BALLOON FLIGHT 2



This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. Enter via the ride exit. Wheelchairs should be folded and left at the exit area. Guests must have head and neck control and be able to independently maintain an upright seated position during the ride.

### BANANA SPLIT 3



This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. Enter via the ride exit. Wheelchairs should be folded and left at the

exit area. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

### BIG RED ENGINE CO. 1



This ride is generally calm and gentle in nature. Queue line is wheelchair accessible. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to sit independently in an upright position during the ride.

### BONFANTE RAILROAD 2



This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. At Coyote Station, enter via special elevator to the left of the entrance in the exit area. At Redwood Station, enter via the exit ramp. Children are permitted to sit in lap of a supervising companion.

### BULGY THE GOLDFISH 1



This ride is generally calm and gentle in nature. Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to sit independently in an upright position during the ride.

### CLAUDIA'S CAROUSEL 1



This ride is generally calm and gentle in nature. Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to independently sit in an upright position while riding the horse. Children are permitted to sit in lap of a supervising companion only in the chariot.

## GARLIC TWIRL 3



This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. Enter via the ride exit. Wheelchairs should be folded and left behind the ride attendant. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

## ILLIONS SUPREME CAROUSEL 1



This ride is generally calm and gentle in nature. Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to independently sit in an upright position while riding the horse. Children are permitted to sit in lap of a supervising companion only in the chariot.

## MUSHROOM SWING 3



This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. Enter via the ride entrance. Wheelchairs should be folded and left at the entrance area. Use the ride's entrance when exiting. Each seat has a maximum weight of 230 lbs. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

## PADDLE BOATS 2



This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. Ride's queue line is wheelchair accessible. Wheelchairs should be folded and left at the exit area. Guests must be able to

independently maintain an upright seated position and have head and neck control during the ride. Guests weighing over 300 lbs are not permitted. Each boat has a maximum weight of 600 lbs.

**Note:** Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items. Guests should take necessary precautions to protect hearing devices and eyeglasses on all rides.

## PANORAMIC WHEEL 2



This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. Queue line is wheelchair accessible. Wheelchairs should be folded and left at the loading area. Use the ride's entrance when exiting. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

**Note:** No single riding allowed.

## PIT STOPRACER 1



This ride is generally calm and gentle in nature. Queue line is wheelchair accessible. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to sit independently in an upright position during the ride.

## QUICKSILVER EXPRESS MINE COASTER 4



This ride generally has medium to high speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in speed, direction and/or elevation. Enter via the ride exit. Wheelchairs should be folded and left at the exit area. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

## RAINBOW GARDEN ROUND BOAT RIDE 2



This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. Enter via special elevator at the ride's exit. Wheelchairs should be folded and left at the loading area. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

**Note:** Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items. Guests should take necessary precautions to protect hearing devices and eyeglasses on all rides.

## SKY TRAIL MONORAIL 2



This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. Enter via special elevator to the left of the entrance. Wheelchairs should be folded and left at the loading area. Guests must be able to independently maintain upright seated position and have head and neck control during the ride.

## SOUTH COUNTY 20s BACKROADS 2



This ride has low speeds and/or heights with moderate motion and braking. Riders have smooth transitions with some changes in elevation and speed. The 1920's side is not wheelchair accessible. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

## SOUTH COUNTY 50s BACKROADS 2



This ride has low speeds and/or heights with moderate

motion and braking. Riders have smooth transitions with some changes in elevation and speed. Enter via the 1950's side exit. Wheelchairs should be folded and left at the exit area. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

## STRAWBERRY SUNDAE 1



This ride is generally calm and gentle in nature. Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to sit in an upright position during the ride. Each strawberry has a maximum weight of 260 lbs.

## TIMBER TWISTER COASTER 3



This is a ride that generally has low to medium speeds and/or heights with moderate motion and braking. Riders may encounter unexpected changes in direction and/or speed during portions of the ride. Enter via the ride exit. Wheelchairs should be folded and left at the exit area. Guests must be able to independently maintain an upright seated position and have head and neck control during the ride.

## TUBS-O-FUN 1



This ride is generally calm and gentle in nature. Enter via the ride entrance. Wheelchairs should be folded and left at the exit area. Guests must have adequate head and neck control and be able to sit independently in an upright position during the ride.

## Attractions/Water Play Areas

### BONFANTE FALLS 1



Enter the falls at the standard entrance. Children must be supervised at all times. Guests who are able to remain ambulatory may experience the entire

attraction. Due to the narrow passages wheelchairs may not be able to maneuver through the walkways. Guests should be advised that they may get wet.

**Note:** Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items.

## BONFANTE'S SPLASH GARDEN 1



Enter the attraction at the standard entrance. Please see an attendant for assistance. Children must be supervised at all times. Guests who are able to remain ambulatory may experience the entire attraction. Guests who cannot remain ambulatory on their own should not participate in the elevated portion (Basket Tree structure) of this attraction. Guests using wheelchairs should be advised that this is a water fountain attraction and that they may get wet. Guests using ECVs should not participate unless they are able to remain ambulatory alone or with assistance of a companion.

Service Animals are allowed in all areas of Bonfante's Splash Garden with the exception of Basket Tree and the slide.

**Note:** Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items.

## OAK PARK PLAYGROUND 1



Enter the playground through the standard entrance. Children must be supervised at all times. Guests who are able to remain ambulatory may experience the entire attraction. Due to the narrow passages and stairways, wheelchairs may not be able to maneuver through some areas of the play structure.

## SPLASH & SQUIRT 1



The fountain area is fully accessible to guests using wheelchairs. Children must be supervised at all times. Guests using wheelchairs should be advised that this is

a water fountain attraction and that you will get wet. Guests using ECVs should not participate unless able to remain ambulatory alone or with the assistance of a companion.

**Note:** Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items.

## WATER OASIS LAGOON 1



The Lagoon area is fully accessible to guests using wheelchairs (Guests using ECVs should not participate unless able to remain ambulatory alone or with the assistance of a companion). Water depth ranges from zero at the tiled beach area and gradually slows to 1½ feet. Children must be supervised at all times. Guests using wheelchairs should be advised that this is a water attraction and that they will get wet.

**Caution:** Water is re-circulated, DO NOT DRINK. Do not allow children that have been sick to enter water area.

**Note:** Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items.

## WATER OASIS SLIDES 1



The two slides can accommodate both children and adult single riders (maximum weight 300 lbs./minimum height 36") Since parents are not allowed to ride with their children or catch them as they come off the slide, children must be comfortable with possible submergence under water (18" depth) and must have upper-body control to slide alone. Life jackets, floatation devices and any type of water toys are not allowed. Riders must wear clothing that does not have exposed metal/plastic. Only sitting/laying on back, feet first sliding is allowed. Any guest with health concerns should not use slide.

**Caution:** Water is re-circulated, DO NOT DRINK. Do not allow children that have been sick to enter water area.

**Note:** Hearing devices and other electronic devices may be damaged by water. Please take necessary precautions to protect these items.

# RIDE ADMISSION POLICIES

	Seated Postural Control	Appropriate Center of Gravity	One Functioning Arm	Two Functioning Arms	One Functioning Leg	Two Functioning Legs	Two Functioning Extremities	Three Functioning Extremities	Ability to enter/exit ride safely	Appropriate Observed Behavior	Cervical Collar or Neck Brace	Broken Collar Bone	Full Arm Cast	Braced Arm Cast	Full Leg Cast	Hand-Held Infants	Minimum Height Requirement	Maximum Height Requirement	Or Accompanied By Supervising Companion [Responsible Person]	Less than _____" or accompanied by a Child	Accommodate Service Animals
Apple & Worm	Y	Y	Y	G	Y			Y	Y	Y			N	N	N	N			48"		N
Artichoke Dip	Y	Y	Y		Y			Y	Y	Y			F	F	F	N			36"		N
Balloon Flight	Y	Y	Y	G	Y			Y	Y	Y	N	N	F	F	F	N			36"		N
Banana Split	Y	Y	Y	G	Y			Y	Y	Y	N			N	F	N	48"				N
Big Red Engine Co.	Y	Y	Y	G	Y			Y	Y	Y			F	F	N	N		48"			N
Bulgy the Goldfish	Y	Y	Y	G	Y			Y	Y	Y			F	F	F	N		48"			N
Claudia's Carousel	C1	C1	C1		H				*	C1					C	C1				48"	Y
Bonfante Railroad Trains #31, #96	B								*	B						B			46"		Y
Garlic Twirl	Y	Y	Y		Y			Y	Y	Y	N	N	N	N	N	N	40"				N
Illions Supreme Carousel	C1	C1	C1		H				*	C1					C	C1			46"		Y
Mushroom Swing	Y	Y	Y	G	Y			Y	Y	Y	N			N	N	N	48"				N
Paddle Boats	Y	Y	*		Y		Y		Y	Y	N			N	N	N			48"		N
Panoramic Wheel	*				E				Y	*				F	F	N			48"		N
Pit Stop Racer	Y	Y	Y	G	Y			Y	Y	Y			F	F	F	N		48"			N
Quicksilver Express Mine Coaster	Y	Y	Y	G	Y			Y	Y	Y	N	N	N	N	N	N	42"		48"		N
Rainbow Garden Round Boat Ride	Y	Y	Y	G	Y			Y	Y	Y			F	F	N	N			42"		N
Sky Trail Monorail	Y	Y	Y	G	Y			Y	Y	Y			F	F	F	N	36"		48"		N
South County Backroads 20s	Y	Y	*	G1	Y		Y		Y	Y	N			F	F	N			42"		N
South County Backroads 50s	Y	Y	*	G1	Y		Y		Y	Y	N			F	F	N			42"		N
Strawberry Sundae	Y	Y	Y		Y			Y	Y	Y			F	F	F	N			36"		N
Timber Twister Coaster	Y	Y	Y	G	Y			Y	Y	Y	N	N	N	N	N	N	42"		51"		N
Tubs-O-Fun	Y	Y	Y		Y			Y	Y	Y	N	N	N	N	N	N		48"			N
Water Oasis Slides	Y	Y	E2		Y		Y		*	Y	N	N	N	N	N	N	36"				N

\* Must be accompanied by a Supervising Companion.  
**B** Must be seated with a Supervising Companion in the center of the bench.  
**C** Must ride in the chariot.  
**C1** Must ride in the chariot and be accompanied by a Supervising Companion.  
**E** Must have sufficient lower extremities to ensure the ride restraint system adequately restrains rider.  
**E2** Guest must have sufficient upper extremities to maintain the proper riding position.  
**F** Cast/Brace must fit comfortably inside ride unit.  
**G** Two functioning arms are sufficient instead of three functioning extremities if the guest has a normal center of gravity and lower extremities are sufficiently strong to maintain proper riding posture under the dynamic conditions of the ride. Amputations must be at the knee or below.  
**G1** Two functioning arms are sufficient instead of one functioning arm and one functioning leg if the guest has a normal center of gravity and lower extremities are sufficiently strong to support weight against the restraint under the dynamic conditions of the ride. Amputation must be at knee or below.  
**H** Must have the ability to straddle the ride unit.  
**N** May not ride with this condition.  
**Y** Must have this criteria to ride.